

EcoSplash Terms and Conditions

1. Acceptance of Terms

By accessing and using the EcoSplash platform, you agree to comply with and be bound by these Terms and Conditions. If you do not agree to these terms, you may not use our services.

2. Definitions

EcoSplash: The online marketplace operated by YourScore Australia Pty Ltd t/as EcoSplash, which connects users with eco-friendly products, services and travel experiences.

User: Any individual or entity that accesses or uses the EcoSplash platform.

Supplier: Any business or individual that lists products, services or eco-travel businesses on the EcoSplash platform.

Lead Fee: The fee charged to service providers for leads generated through the EcoSplash platform.

Click Fee: The fee charged to retailers/wholesalers and eco-travel businesses when a consumer clicks their website link from within the EcoSplash platform.

3. Account Registration

Eligibility: You must be at least 18 years old to register for an account on EcoSplash.

Account Information: You agree to provide accurate, current and complete information during the registration process and to update such information to keep it accurate, current and complete.

Account Security: You are responsible for maintaining the confidentiality of your account information and are fully responsible for all activities that occur under your account.

4. Listing Products and Services

Listing Requirements: All listings must comply with EcoSplash's Sustainability Criteria (Annexure A) and provide accurate descriptions and images.

Prohibited Listings: The sale of non-eco-friendly products and services is strictly prohibited. EcoSplash reserves the right to remove any listings that do not meet our Sustainability Criteria.

Pricing: Suppliers are responsible for setting the prices of their products and services. Prices must be accurate and include any applicable taxes and fees.

5. Lead Fees and Payment

Service Provider Leads: A lead fee is charged to the Service Provider for each lead generated for service providers.

Product Seller and Travel Business Leads: A pay per click fee (PPC fee) is charged to the Product Seller or Travel Business for each user click on a Product Seller or Travel Business' link to their website.

Payment Processing: Payments for lead fees are processed through a secure third-party payment gateway. Suppliers are responsible for any fees associated with their chosen payment method.

6. Order Fulfillment

Shipping and Delivery: Suppliers are responsible for fulfilling orders in a timely manner. Accurate shipping and delivery information must be provided to customers. EcoSplash is not responsible for shipping and delivery.

Returns and Exchanges: EcoSplash is not responsible for managing returns or exchanges.

7. User Conduct

Prohibited Activities: Users agree not to engage in any activity that is unlawful, harmful, threatening, abusive, harassing, defamatory, vulgar, obscene or otherwise objectionable.

Compliance with Laws: Users must comply with all applicable local, state, national and international laws and regulations.

8. Intellectual Property

Ownership: All content on the EcoSplash platform, including text, graphics, logos and images, is the property of EcoSplash or its content suppliers and is protected by copyright, trademark and other intellectual property laws.

Licence: By listing products or services on EcoSplash, suppliers grant EcoSplash a worldwide, non-exclusive, royalty-free licence to use, reproduce, modify and display the content for promotional and marketing purposes.

9. Disclaimers and Limitation of Liability

No Warranty: EcoSplash provides the platform on an "as is" and "as available" basis. We make no warranties or representations about the accuracy or completeness of the content and services.

EcoSplash acts as a platform that connects consumers with vendors who provide eco-friendly products, services and travel experiences. However, EcoSplash does not sell these products or services directly and is not responsible for the quality, safety, legality or accuracy of the items or services provided by vendors. All transactions and interactions between users and vendors are the sole responsibility of the respective parties. EcoSplash disclaims any liability regarding the purchase, performance or use of any products or services listed on the platform.

Limitation of Liability: To the fullest extent permitted by law, EcoSplash shall not be liable for any indirect, incidental, special, consequential, or punitive damages or any loss of profits or revenues for Service Providers, Product Suppliers or Travel Businesses.

10. Termination

Termination by User: Users may terminate their account at any time by contacting EcoSplash customer support.

Termination by EcoSplash: EcoSplash reserves the right to terminate or suspend accounts that violate these Terms and Conditions or engage in prohibited activities.

11. Changes to Terms

EcoSplash reserves the right to modify these Terms and Conditions at any time. We will notify users of any changes by posting the updated terms on our platform. Continued use of the platform after any such changes shall constitute your consent to such changes.

12. Governing Law

These Terms and Conditions are governed by and construed in accordance with the laws of Victoria Australia, without regard to its conflict of law principles.

13. Contact Us

If you have any questions about these Terms and Conditions, please contact us at:

Email: support@ecosplash.com

Phone: +61 1300 543 572

Annexure A

EcoSplash Sustainability Criteria

At EcoSplash, we are committed to promoting sustainable practices through our platform. Our sustainability criteria ensure that all products and services listed meet high environmental and ethical standards. Here's a detailed outline of our sustainability criteria for product and service suppliers:

1. Sustainable Materials and Production

Natural and Organic Fibres: Products must be made from natural or organic materials, such as organic cotton, bamboo, hemp and other sustainable resources.

Recycled and Upcycled Materials: We prioritise items made from recycled or upcycled materials to reduce waste and resource consumption.

Eco-Friendly Processes: Suppliers should use environmentally friendly manufacturing processes, including low-impact dyes and water-saving techniques.

2. Ethical Labour Practices

Fair Wages and Safe Working Conditions: Suppliers must ensure fair wages and safe working conditions for all employees, adhering to international labour standards.

Fair Trade Certification: Products that carry Fair Trade certification are highly encouraged, ensuring that workers receive fair compensation and work in humane conditions.

3. Zero Waste and Minimal Packaging

Minimal and Recyclable Packaging: Products should use minimal packaging that is recyclable, compostable, or biodegradable to reduce environmental impact.

Zero Waste Initiatives: Suppliers committed to zero waste practices, such as using reusable or refillable containers, are strongly preferred.

4. Toxic-Free and Cruelty-Free Products

Non-Toxic Ingredients: Products must be free from harmful chemicals and toxins. We require full ingredient transparency to ensure consumer safety.

Cruelty-Free: All products must be cruelty-free, meaning no animal testing is conducted at any stage of product development.

5. Carbon Footprint Reduction

Renewable Energy: Suppliers using renewable energy sources in their production processes are encouraged.

Carbon Offsetting: We support suppliers who engage in carbon offsetting initiatives to compensate for their environmental impact.

6. Community and Social Impact

Local Sourcing: Preference is given to products sourced and produced locally to reduce transportation emissions and support local economies.

Social Responsibility: Suppliers should engage in practices that support community development and social responsibility.

7. Certification and Transparency

Third-Party Certifications: We encourage suppliers to obtain third-party certifications such as GOTS (Global Organic Textile Standard), OEKO-TEX, and Fair Trade.

Transparency: Suppliers must provide transparent information about their sourcing, production processes, and sustainability practices to build trust with consumers.

By adhering to these criteria, EcoSplash ensures that our marketplace remains a trusted source for eco-friendly and ethically produced products and services. Our goal is to make sustainable living accessible and convenient for everyone, while supporting businesses that are dedicated to making a positive impact on the planet.